Handling Non-Compliant Products

Company:

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| Type of non-conformity | Examples of measures | Company-specific measures/regulations |
| **products do not meet customer requirements**(e.g. more pesticides detected than permitted, deficient product properties (colour, size, etc.)) | * label/separate affected products
* marketing products to recipients with different customer requirements
* alternative use (e.g. industrial utilisation, delivery to social institutions)
* if necessary, take back the goods if these have already been delivered to the recipient
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| **products do not meet the legal requirements and are not marketable**(e.g. exceeding of the maximum residue level, non-compliance with legal marketing standards) | * label/separate affected products
* if necessary, take back the goods if these have already been delivered to the recipient
* alternative use (e.g. industrial utilisation)
* destroy products, if necessary, or use these for energy recovery (e.g. in a biogas facility)
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| **products are (otherwise) contaminated and do not meet food safety**(e.g. through biological, chemical or physical influences; lack of hygiene, flooding or operating materials) | * label/separate affected products
* destroy products, if necessary, or use these for energy recovery
* alternative use depending on contamination
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/ Diesen Absatz bitte nicht löschen. Inhalt bitte vor diesem Absatz /

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