Handling Non-Compliant Products

Company:

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| Type of non-conformity | Examples of measures | Company-specific measures/regulations |
| **products do not meet customer requirements**  (e.g. more pesticides detected than permitted, deficient product properties (colour, size, etc.)) | * label/separate affected products * marketing products to recipients with different customer requirements * alternative use (e.g. industrial utilisation, delivery to social institutions) * if necessary, take back the goods if these have already been delivered to the recipient |  |
| **products do not meet the legal requirements and are not marketable**  (e.g. exceeding of the maximum residue level, non-compliance with legal marketing standards) | * label/separate affected products * if necessary, take back the goods if these have already been delivered to the recipient * alternative use (e.g. industrial utilisation) * destroy products, if necessary, or use these for energy recovery (e.g. in a biogas facility) |  |
| **products are (otherwise) contaminated and do not meet food safety**  (e.g. through biological, chemical or physical influences; lack of hygiene, flooding or operating materials) | * label/separate affected products * destroy products, if necessary, or use these for energy recovery * alternative use depending on contamination |  |

/ Diesen Absatz bitte nicht löschen. Inhalt bitte vor diesem Absatz /

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