



Qualitätssicherung. **Vom Landwirt bis zur Ladentheke.**



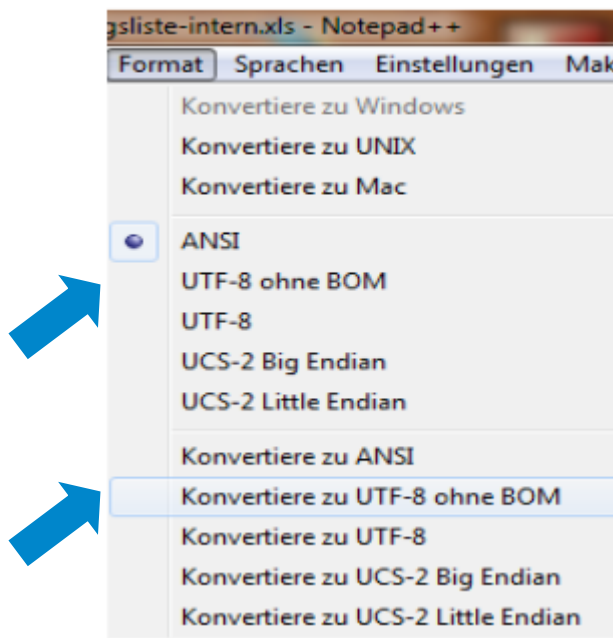
**QS. Ihr Prüfsystem
für Lebensmittel.**

csv upload Avoid encoding errors

When an error occurs during a csv-upload even though all values are filled in correctly and the file is saved as ".csv", often a wrong encoding is the reason. The csv-file can be converted into the "UTF-8 without BOM" (byte order mark) format.

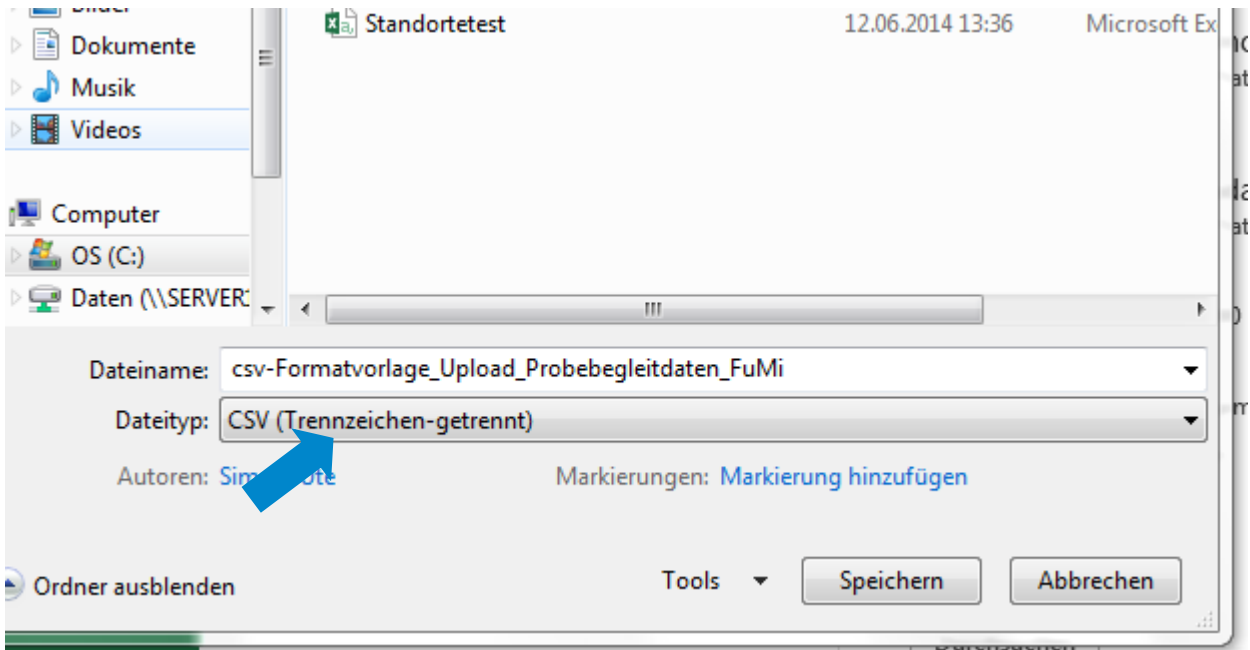
For example with the free software notepad++

In the tab „format“ the current file format is marked by a blue dot. If it is not „UTF-8 without BOM“, then click convert to UTF-8 without BOM and save the file.



When using Excel please take notice of the following (It is not possible to save the file in the UTF-8 (without BOM) format, then c.f. above.)

- Save the file using the file type „csv (comma separated values)“.



- Click „no“ when asked if you want to save a copy because comma separated values would not be compatible.

